## **Provider Inspection Summary**

For the period 06/01/2003 to 05/31/2006 Community Based Residential Facility CLASS CNA (NONAMBULATORY) STATE OF WISCONSIN

Bureau of Quality Assurance
P.O. Box 2969

Madison WI 53701-2969

### **Facility Information**

Facility Name: HARBOR HOUSE (0009389)

Address: 3712 DAMON STREET, EAU CLAIRE, WI 54701

License Status: REGULAR

Licensed/Certified/Registered 09/01/2002

Regional Office: WESTERN REGION (EAU CLAIRE), (715) 836-4752

**Survey History** 

Survey ID: 0096753 End Date: 03/07/2006 Type: OTHER Purpose: SURVEY/SELF REPORT

**Results: STATEMENT OF DEFICIENCY ISSUED** 

Statement of Deficiency: #10011279 Served 03/23/2006

Deficiencies Cited Subject Area Subject Area Verified

<u>Deficiencies Cited</u> <u>Subject Area</u> <u>Verified</u> <u>Corrected</u>
83.19(3)(e) WHEN POLICE ARE CALLED TO FACILITY

Survey ID: 0096172 End Date: 01/09/2006 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0095051 End Date: 05/19/2005 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0094550 End Date: 03/29/2005 Type: OTHER Purpose: COMPLAINT

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

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Survey ID: 0093722 End Date: 10/27/2004 Type: STANDARD Purpose: SURVEY/COMPLAINT/SELF REPORT

**Results:** ENFORCEMENT ACTION

Statement of Deficiency: #10009721 Served 11/20/2004

|                    |                                       | Compliance       |           |
|--------------------|---------------------------------------|------------------|-----------|
| Deficiencies Cited | Subject Area                          | <u>Veri fied</u> | Corrected |
| 83.14(7)(b)        | CONTINUING EDUCATION                  | 12/15/2004       | Yes       |
| 83.21(4)(p)        | PROMPT AND ADEQUATE TREATMENT         | 12/08/2004       | Yes       |
| 83.32(2)(a)2       | ASSESSMENT OF MEDICATIONS TAKEN       | 01/15/2005       | Yes       |
| 83.32(2)(a)5       | HARMFUL BEHAVIOR PATTERNS             | 01/15/2005       | Yes       |
| 83.33(2)(c)        | LEISURE TIME ACTIVITIES               | 12/01/2004       | Yes       |
| 83.41(10)(a)       | BUILDING MAINTENANCE                  | 12/01/2004       | Yes       |
| 83.42(1)           | SAFETY-FACILITY EVACUATION TIME       | 12/01/2004       | Yes       |
| 83.42(2)(b)        | ANNUAL EVALUATION MORE THAN 2 MINUTES | 12/31/2004       | Yes       |
| 83.42(3)(e)        | QUARTERLY FIRE DRILLS                 | 12/28/2004       | Yes       |

Survey ID: 0092928 End Date: 06/16/2004 Type: OTHER Purpose: COMPLAINT

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0091603 End Date: 11/14/2003 Type: STANDARD Purpose: SURVEY/COMPLAINT

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

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Madison WI 53701-2969

### **Enforcement History**

Date: 11/18/2004 SOD #10009721 Appealed: No

**Sanctions** 

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

COMPLY WITH REQUIREMENT

FORFEITURE---83.14(7)(b)

FORFEITURE---83.21(4)(p)

FORFEITURE---83.33(2)(c)

## **Provider Inspection Summary**

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Madison WI 53701-2969

**Complaint History** Date Complaint Received: 12/12/2005 **Date Investigation Completed: 01/09/2006** Subject Area(s) Result SOD# RESIDENT RIGHTS NOT SUBSTANTIATED Date Complaint Received: 03/25/2005 **Date Investigation Completed: 03/29/2005** SOD# Subject Area(s) Result RESIDENT RIGHTS **SUBSTANTIATED** PHYSICAL PLANTS & SAFETY HAZARDS SUBSTANTIATED NOT RECORDED STAFF TRAINING AND PROFICIENCY NOT SUBSTANTIATED Date Complaint Received: 03/21/2005 **Date Investigation Completed: 05/11/2005** Result Subject Area(s) SOD# RESIDENT RIGHTS NOT SUBSTANTIATED RESIDENT BEHAVIOR/FACILITY PRACTICE NOT SUBSTANTIATED HOMELIKE ENVIRONMENT & CLEANLINESS NOT SUBSTANTIATED Date Complaint Received: 10/25/2004 **Date Investigation Completed: 11/18/2004** Subject Area(s) Result SOD# **SUPERVISION** NOT SUBSTANTIATED NOT SUBSTANTIATED RESIDENT RIGHTS RESIDENT BEHAVIOR/FACILITY PRACTICE **SUBSTANTIATED** 10009721 Date Complaint Received: 06/16/2004 **Date Investigation Completed: 06/16/2004** Subject Area(s) SOD# Result **ABUSE** NOT SUBSTANTIATED Date Complaint Received: 11/11/2003 **Date Investigation Completed: 11/14/2003** Subject Area(s) Result SOD# RESIDENT RIGHTS NOT SUBSTANTIATED

# **Provider Inspection Summary**

For the period 06/01/2003 to 05/31/2006 Community Based Residential Facility CLASS CNA (NONAMBULATORY) STATE OF WISCONSIN

Bureau of Quality Assurance P.O. Box 2969 Madison WI 53701-2969